

APPENDIX B

Fastenal Customer Tier Groupings:

Tier 1 Customers are defined as individuals or companies that utilize the Fastenal.com/3pl website for freight quotes and ship less than 10 skids and/or under 10,000 lbs. per shipment.

Tier 1 Customer: Fastenal's maximum limited liability allowed per shipment is up to \$5000.00

Tier 2 Customers are defined as Customers that systematically adhere to Fastenal Packaging Standards* and guidelines with business relationship longevity and ship less than 10 skids and/or under 10,000 lbs. per shipment.

Tier 2 Customer: Fastenal's maximum limited liability allowed per shipment is up to \$100,000.00

Tier 3 Customers are defined as Customers shipping more than 10 skids and/or more than 10,000 lbs. per shipment.

Tier 3 Customer: Fastenal's maximum limited liability allowed per shipment is up to \$150,000.00

*Fastenal Packaging Standards: Shipments must be fully enclosed inside wooden or metal crate, forklift accessible not to exceed 72" in length, width or height. No hazmat, fluids or forbidden commodities of any kind. (See Page 3)

**Limited Liability is based on per pound density class; class based on your pallets weight and density through volume calculations (See Page 2).

The formula to determine the density of an item is:

$$L \times W \times H / 1728 = \text{Cubic Feet (CU FT)}, \text{Weight (Pounds)}/\text{CU FT} = \text{Density (\#PCF)}$$

cl 50 = \$2 lb., cl 55 = \$2.50 lb., cl 60 = \$3 lb., cl 65 = \$4 lb., cl 70 - 100 = \$5 lb., cl 110 - 200 = \$7 lb.

cl 250 = \$15 lb., cl 300 = \$20 lb., cl 400=\$25 lb. cl500= \$25

Density (Weight per Cubic Feet)		
Greater than or equal to	And Less than	Estimated Class
50	N/A	50
35	50	55
30	35	60
22.5	30	65
15	22.5	70
13.5	15	77.5
12	13.5	85
10.5	12	92.5
9	10.5	100
8	9	110
7	8	125
6	7	150
5	6	175
4	5	200
3	4	250
2	3	300
1	2	400
N/A	1	500

Cubic dimensions include those of the pallet and packaging

If a shipment is not picked up by the receiver (consignee) or undeliverable for any reason, Fastenal may attempt to notify the shipper to arrange for the return of the shipment at additional cost to the shipper. If the Shipper cannot be contacted within 30 business days, Fastenal will place the shipment into the nearest Fastenal Distribution Center and will dispose of the shipment.

<https://www.fastenal.com/content/documents/FORBIDDEN-COMMODITIES.pdf>

Forbidden Commodities List:

Motorcycles	Furniture
Forklifts	Clothing
ATV's	Glass/windows
UTV's	Solar Panels
3 Wheelers	Dishes
Minibikes	Neon signs/artwork
Scooters	Printed Materials
Jet Skis and Jet Ski hulls	Ladders
Snowmobiles	Dead or live Animals/insects
Ammunition or weapons	Animal pelts
Fireworks	Pornographic materials
Alcohol	Vehicles – gas powered, road worthy
HAZMAT	Cars
Electronics	Trucks
Medical Equipment	Liquids
Appliances/HVAC	Household Materials
	Lithium Batteries